



7 January 2025

Mr Ernie Zentner  
PO Box 37  
Melville WA 6156

By email: [ernie@zentershipping.com.au](mailto:ernie@zentershipping.com.au)

Dear Ernie

### **DELIVERY FEES**

Due to a sharp increase in on island costs, we would like to propose a change to our delivery of Zentner freight landed goods to Christmas Island clients.

1. Acker Pty Ltd (Acker) will continue to unload containers at the agreed price.
2. We will arrange for the delivery of goods to our storage yard at our cost
3. We will notify your clients that the goods have been delivered, unloaded and are awaiting their collection from our yard.
4. We will provide them with two different collection time windows per week.
5. Clients will also be provided with the option for Acker to deliver the goods, however they will be charged a delivery fee based on cubic volume and weight
6. Any client who cannot collect their goods, or have arranged for them to be delivered within 14 days will be charged a storage fee.

Thank you for understanding the circumstances and the need for change.

We have appreciated our relationship with you over many years and look forward to this continuing on terms that are mutually beneficial.

Yours sincerely

Acker Pty Ltd